

Needs Assessment

User Stories	
Underserved Need	
Opportunity Statement	Evidence
Current State – Why is this a need?	
Future State – What does success look like in meeting this need?	
Requirements – What is needed to make the future state possible? (Service Features)	
Success Metrics – How will we measure success of the future state?	
Constraints – What are constraints to be considered for this future state?	
Assumptions – What assumptions do we still have?	